
EMPLOYMENT: Client Assistance Program (CAP)

Through Ohio's Client Assistance Program (CAP) Disability Rights Ohio advocates for and protects the rights of individuals with disabilities who are applying for or receiving vocational rehabilitation (VR) services from Opportunities for Ohioans with Disabilities (OOD). The CAP also assists people who are applying for or receiving federally funded services from Independent Living Centers throughout Ohio. CAP provides individual legal representation and advocacy, information and referral services, outreach, and education.

If you want or have concerns about your services from OOD, the CAP can:

- Provide information about VR services
- Advocate if you:
- Have been turned down for VR services
- Have concerns about your rehabilitation counselor
- Are not satisfied with the VR services you are receiving
- Do not agree with a decision to close your case
- Have other problems with VR services

If you think you have been discriminated against by your employer, the CAP can:

- Provide information on your rights under Title I of the Americans with Disabilities Act
- Give you information about how to make a reasonable accommodation request
- Provide information about where you can file a complaint

INDEPENDENT LIVING SERVICES

Independent living services include:

- Information and referral services
- Independent living skills training
- Peer counseling
- Individual and systems advocacy
- Services that help you move from an institution to a home in your community,
- Services that help you remain in your home so that you do not need to move to an institution
- Services that help you transition from school to postsecondary life

If you want or have concerns about these independent living services, the CAP can help. For help with CAP issues, call Disability Rights Ohio at 800-282-9181 and select option 2 for our intake department.